

BUG & SUN SCREENS

Limited Product Warranty

Bug Screens supplied by True View™ are warranted for a period of 90 days from the date of installation. Product is warranted to be free of manufacturer defects. Damages caused by abuse, animal or humans walking into, high winds, hail or other acts of God void warranty. Screens that are not measured by True View™ are nonreturnable and nonrefundable. Screen measurements provided by customers are at their own risk. Cash and carry screen purchases are excluded from all warranties.

Sun Screens installed by True View™ carry a 3-year limited warranty against fading of the fabric due to sunlight or atmospheric conditions. This warranty is applicable to the screen fabric and does not cover the cost of removal or reinstallation labor costs, frame, hardware and/or applicable items. Installation is warranted for 90 days from the date of installation. Installation of sun screens may void your original window manufacturers warranty and True View™ accepts no responsibility.

Vinyl Windows & Sun Screens. True View™ does not warrant or recommend installation of sun screens on vinyl windows. True View™ will install sunscreens on vinyl windows *only upon the customer's direction*. We will assume no liability or warranty for the installation or the original window that the sun screen is installed onto. *The installation of a sun screen on your vinyl window will void all manufacture warranties.*

We extend this limited warranty to the original purchaser only. The screen cannot be modified. It is the purchaser's responsibility to maintain and carefully clean the screen. This limited warranty does not cover defects which result from misuse, abuse, improper installation or care. Repair or replacement of defective products is the sole remedy under this warranty and in no event shall True View™ be liable for costs to remove or reinstall the product.

No warranty is transferable to any party other than the original purchaser/property owner. Warranty is not to exceed the original manufacturer warranty.

Claims Procedure:

Please submit your warranty claim, including proof of Ownership, a detailed nature of defect with pictures to your local True View™ Branch by mail to Attention: Warranty Service, or email your information. Be sure to include your invoice number.