

SHOWER & TUB ENCLOSURES

Lifetime Limited Product Warranty

True View™ offers a limited warranty on all components, excluding glass panels. Defective components will be replaced free of charge for up to 1 year from the date of installation. After 1 year, True View™ will provide replacement components as needed, parts and service charges will apply. Glass panels are warranted for 90 days from the date of installation against manufacturer defects, such as clams or cat eyes (bubbles) in the glass. Surface scratches must be reported within 24 hours. Any and all scratches not reported within 24 hours of installation will not be warranted by True View™. True View™ reserves the right to buff out the scratches or replace the glass panel at their discretion. This warranty does not cover damage caused by mishandling, improper care, scratching, airborne or applied corrosive contaminants, acts of God or other causes beyond control of True View™.

No warranty is transferable to any party other than the original purchaser/property owner. Warranty not to exceed original manufacturer warranty.

Claims Procedure:

*Please submit your warranty claim, including proof of Ownership, a detailed nature of defect with pictures to your local True View™ Branch by mail to Attention: Warranty Service, or email your information. **Be sure to include your invoice number.***